What You Will Need:

- A MyUChart account with up to date information - https://myuhealthchart.com

- Desktop computer/Laptop: Webcam with a microphone and speakers or a mobile device (phone or tablet).

- A quiet, private location to have an open discussion with your provider.

Appointment information can also be found in MyUChart. If you need to cancel, reschedule or have appointment related questions please contact your provider's office.

Before Your Appointment:

1. Locate your appointment in the 'To Do' section of MyUChart
2. Select 'Update Information.'
3. Follow the prompts to complete the electronic check-in process (current medications, allergies, health history etc.).
4. Complete the responsibility for payment if applicable.
5. Sign the consent forms.
6. Once e-check-in is complete, a link will be generated for use during your appointment.

Begin Your Appointment:

1. Log into MyUChart 15 minutes prior to the appointment start time.
2. Locate your appointment and select 'Click Here to Start the TeleHealth Visit'.
3. If prompted – download Zoom.
4. Test your camera and microphone to avoid technical difficulties during the visit.
5. You will be sent to a virtual waiting room until the provider is ready.

For technical support please call for assistance:

1-877-448-1773 (US & Canada) or +1-248-823-0638 (International)